13.16.187 – Deposit - Required - Refund - Exemption

A. Deposit shall be charged to any customer, whether owner or non-owner, at any time if such customer meets any of the following criteria:
   1. the customer pays late four times during the prior twelve-month period, or
   2. the utility has disconnected service within the last twelve-month period for violation of the provisions of the St. Charles Municipal Code, or
   3. the utility finds out that the application for service was falsified, or
   4. the customer has two or more returned checks during the prior twelve-month period.

   The additional deposit charged shall be in the amount equal to the aggregate of the two highest monthly billings for the twelve-month period ending immediately prior to the request for the additional deposit; or if a twelve-month period is unavailable then any portion thereof, which amount shall be reduced by the amount of the deposit on hand.

   The deposits set forth above shall be repaid to such applicant when the city has discontinued the service and when all bills have been paid in full; provided, however, that if the applicant has not paid all bills owing the city for such service within thirty days after such service has been discontinued, then the city clerk shall deduct the amount of the bills so owing from the deposit and remit the balance, if any, to such applicant.

B. All deposits made by applicants as provided in Subsection A of this Section who are not delinquent shall be refunded by the city after one year of continuous service during which the applicant has not paid late more than one time, has not had any returned checks, and has not received any disconnection notice during the latest twelve-month period. Such a deposit may be returned by crediting the customer's utility bill for the amount of deposit at the discretion of the City Comptroller.

C. All deposits made by applicants as provided in Subsection A of this section shall not be subject to interest credit.

(2018-M-17 : § 1; 1997-M-8 : § 1; 1993-M-25 : § 1)